

Phase Number: SJE01

Phase Name: ESTATES -PHASE1

Lot / Bldg	Buyer	Phone Numbers	Closed	Expired
02	JON & MARY SMITH 5143 OAK BLUFF SAN JAUN CAPISTRANO CA 91871		(Hm) 10/20/2001	10/20/2002
			Plan 20	

Request	Rcv Date	Rep	Type	Sched Dt	#Items	Age	Comments
000060	04/25/2002	JHN	W	//	4	16	THIS IS A TEST.....

Item	Description	Sub	Discrepancy	Sched Dt	Compl Dt	Age
001	The hinges in Kitchen are need to be replaced	CABI01	CAB1 Cabinets - install problem			16
002	Microwave oven not heating correctly 10/30/2001 -THIS IS A TEST	GREEN1	APP2 Appliance installed incorrectl			16
003	Tile in Kitchen Area is damaged	COLO01	CERA Ceramic Tile Cracked			16
004	Grout color in bathroom 2 is not what was ordered	COLO01	CER1 Ceramic Tile - Grout Problem			16

BUYER NOTES:

04/20/2002- Buyer has 2 children - 8 and 10 - 2 dogs and 3 cats.

Lot / Bldg	Buyer	Phone Numbers	Closed	Expired
03	FRED & JEAN SMITH 5145 OAK BLUFF SAN JAUN CAPISTRANO CA 91871		(Hm) 04/15/2002	04/15/2003
			Plan 30	

Request	Rcv Date	Rep	Type	Sched Dt	#Items	Age	Comments
000053	04/30/2002	JHN	W	//	2	11	

Item	Description	Sub	Discrepancy	Sched Dt	Compl Dt	Age
001	Micro-wave oven is not operating correctly	GREEN02	AUDI Audio system install problem			11
002	Re-install Kitchen Cabinets	KARL01	CAB1 Cabinets - install problem			11

BUYER NOTES:

04/30/2002 - Buyer is attorney that specializes in construction defects -- so be careful !

Lot / Bldg	Buyer	Phone Numbers	Closed	Expired
04	JERRY COLLINS 5147 OAK BLUFF SAN JAUN CAPISTRANO CA 91871		(Hm) 04/01/2002	04/01/2003
			Plan 40	

Request	Rcv Date	Rep	Type	Sched Dt	#Items	Age	Comments
000013	04/01/2002	JHN	W	04/10/2002	2	40	

Item	Description	Sub	Discrepancy	Sched Dt	Compl Dt	Age
001	Need to refinish kitchen cabinets.	KARL01	CABI	05/01/2002		40
002	Replace Carpet in Livingroom	CARN01	CRP1 Carpet - color problem	05/02/2002		40

Request	Rcv Date	Rep	Type	Sched Dt	#Items	Age	Comments
000016	04/15/2002	JHN	W	05/01/2000	3	26	

Item	Description	Sub	Discrepancy	Sched Dt	Compl Dt	Age
001	FIX MICROWAVE	GREEN1	APPL			26
002	REPAINT CABINETS	KARL01	CABI			26
003	wires cut	KARL01	AUDI Audio system install problem			26

Request	Rcv Date	Rep	Type	Sched Dt	#Items	Age	Comments
000057	04/28/2002	JHN	R	//	1	13	

Item	Description	Sub	Discrepancy	Sched Dt	Compl Dt	Age
001	PROBLEM WITH HINGES IN KITCHEN	CABI01	CAB1 Cabinets - install problem			13

BUYER NOTES:

04/24/2002 - Buyer is an employee -- make sure items get fixed quickly.

Has lots of pets