

Zetafax setup requirements

The following items need to be addressed prior to a Pharaoh consultant coming onsite to install and configure Zetafax software for use with IBSWIN. If you and/or your IT administrator have any questions please contact Tom Zsido at (949) 296-0560 for further assistance.

- **A computer or workstation that will be designated as the Zetafax Server.** This computer does not need to be a standalone system however this would be ideal especially if you know that you are going to sending a high volume of faxes. Please consult your IT administrator for the best solution to meet your requirements.
- **A dedicated phone/fax line located near the designated Zetafax Server.**
- **A network connection on the Zetafax Server.**
- **A fax modem installed on the Zetafax Server.** This will need to be connected to the dedicated fax line. The modem should also be configured and working correctly before a Pharaoh consultant comes onsite to install the Zetafax software. It is recommended that the IT person be present for the installation and configuration of Zetafax, especially if Zetafax will be used by remote users or if your main file server will be used as the fax server as well...

***Please Note:** Zetafax recommends the external Multi-tech MT5634ZBA-USB Modem. This is the only model guaranteed to be compatible with both the newer and older fax machines. It also requires minimal configuration for all versions of windows. Other modems may function well, however some have been known to be problematic e.g. US Robotics based modems. The best modems to use would be both Class 1 & 2 compatible. The Multi-tech modem can be ordered through Staples or CompUSA via their respective websites, since the stores do not normally stock them.*

- **Zetafax software by Equisys.** Comes with a minimum of 5 user licenses and is supplied by Pharaoh Information Services.